PRODUCT SECURITY ADVISORY

March 30, 2022

PSIRT Record Number
CARR-PSA-004-0322

Overview

On March 22, 2022, Okta announced that it was impacted by the actions of the extortion group known as LAPSUS$. Okta stated on March 23 that 366 customers were impacted and notified. According to Okta, Carrier is not impacted by this incident. The incident occurred in January 2022 when the account of an Okta third-party provider was compromised. Carrier continues to actively monitor the situation and will provide pertinent updates as needed.

PSIRT Statement

The Carrier Global Cybersecurity team is closely monitoring the Okta LAPSUS$ incident and any potential impact to Carrier.

For more information please visit: https://www.okta.com/au/blog/2022/03/oktas-investigation-of-the-january-2022-compromise/

About Carrier Global Product Cybersecurity

At Carrier, system and operational security is integral. To ensure outcomes, research and

development teams leverage Global Product Cybersecurity – a team of highly experienced and credentialed veterans; diverse and dynamic cybersecurity domain experts who've maintained prominent roles and responsibilities in designing, building, and operating highly secure complex systems.

The Product Security Incident Response Team (PSIRT) focuses on the identification, assessment, and disposition of the risks associated with security vulnerabilities within Carrier products, offerings, solutions, components and/or services. PSIRT is a dedicated team of first responders responsible to deliver advanced support designed to contain and minimize the spread and impact of a product security event, incident, breach, and/or crises.

For more information about Global Product Security and PSIRT, please visit us as: https://www.corporate.carrier.com/product-security/

Or you may contact us at: productsecurity@carrier.com

Initial Publication Date	Last Published Date
March 30, 2022	April 7, 2022